

ZIPP WARRANTY OVERVIEW

When you buy new Zipp wheels and components, you're now backed by a lifetime warranty for sales globally. This includes manufacturing defects, of course, but also for damage for intended use while riding.

The warranty is for Model Year 2021 Zipp wheels, handlebars, stems, and seatposts. It only applies to the original owner and is not transferable. Model Year 2021 and later components can be identified by the new Zipp logo. The lifetime warranty is for non-electronic products, so with the Vuka Shift AXS 90, the warranty covers the carbon extensions but not the electronics, which have a two-year warranty.

"The goal here is to make sure that as either a new or returning customer, you're getting better peace of mind with any incidents that might happen while you're riding your bike," SRAM Director of Dealer Service Mark Van Gemert said. "Any riding incident is covered under the warranty policy on the 2021 product."

Specifically for gravel riding, the lifetime warranty applies to 202 and 303 wheel models.

An authorized dealer must process warranty claims. Take your Zipp product and original proof of purchase to the dealer where it was purchased to start the process. To expedite service interactions, we recommend registering your wheelset at zipp.com/reg. Registration, however, is not necessary to use the warranty policy.

Important: Proof of purchase is required with or without product registration.

WHAT'S COVERED

- All non-electronic Model Year 2021 Zipp wheels, bars, stems, and seatposts
- All Zipp 3ZERO MOTO wheels

HOW IT WORKS

- Buy from an authorized Zipp dealer or from [Zipp.com](https://zipp.com)
- Save proof of purchase (THIS IS REQUIRED)
- Register your Zipp wheels – it's not necessary for the warranty but can expediate the process
- If you have an issue, take covered Zipp product to your place of purchase